

How To: Connect Excel 2003 with SimbaO2X



How-To #:	10082414
Last Revised:	2010-11-01
Product(s):	SimbaO2X, all versions
Client Application(s):	Microsoft Excel 2003 only
Platform(s):	Microsoft Windows, all versions

Overview

There is a known issue with Microsoft Excel 2003 when multiple versions of .NET Framework are installed. Microsoft Excel 2003 supports only one version of .NET Framework at runtime and may load the incorrect version. SimbaO2X requires .NET Framework 2.0.

How to Reproduce the Error

1. Click Data > Import External Data > Import Data.
2. Click on New Source. This opens up Data Link Properties.
3. Select Other/Advanced. Click Next.
4. Select SimbaO2X Provider. Click OK.
5. O2X initialization fails, i.e. the O2X login dialog box does not appear, and the error message shown at right is displayed.



How to Resolve the Error

1. Ensure Excel 2003 is not running.
2. Find the specific version of .NET 2.0 that is installed on the system by navigating to `C:\WINDOWS\Microsoft.NET\Framework`. There may be multiple folders there, but note the full name of the folder beginning with `v2.0`, e.g. `v2.0.50727`.
3. In Windows Explorer, navigate to the installation directory for Excel 2003.
4. Create a new file called `EXCEL.EXE.config`, and paste the following text inside:

```
<configuration>
  <startup>
    <supportedRuntime version="v2.0.50727"/>
  </startup>
</configuration>
```
5. Ensure that the .NET 2.0 version that you enter (`v2.0.50727` in the example above) matches with the one noted earlier in step 2 above.
6. Save the file.
7. Run Excel 2003.

8. Run the steps from the “How to Reproduce the Error” section above. After clicking OK in step 4, you should see the O2X logon window.